

February 1, 2024

Dear OraQuest Member:

Did you know you can find an OraQuest DHMO provider online by using our provider search engine located at: <u>http://www.fcldental.com</u> 24 hours a day, 7 days a week? Here's how:

## How to Find a Provider Using Our Online Provider Search Engine

- 1. Open your Internet browser Either Internet Explorer 6 and up or Mozilla Firefox 6 and up.
- 2. In the address bar, type in the address <u>http://www.fcldental.com</u>.
- 3. Click on **Find a Dentist**.
- 4. Searching for Providers Please follow the directions below:
  - In Column #1 Pick your Network/Plan, click on the dropdown arrow and Select OraQuest-DHMO.
  - In Column #2 Enter your Location, type in a Zip Code where you would like to find a provider.
  - Select a Distance of 5 to 300 miles from the designated Zip Code you entered. The default is 5 miles.
  - Select the Number of Results you would like displayed between 10 and 50 providers. The default is 10 providers.
  - Click on the **I'm not a robot** CAPTCHA box.
  - Click on **Search** and your results will display.
  - If you know the provider's Last Name, you can narrow your search by entering the provider's Last Name in Column #3.

If you would prefer to have assistance choosing an **OraQuest DHMO** provider, you may call our Customer Service Department between the hours of 8 AM and 5 PM Monday through Friday at (281) 313-7160 and selecting the prompt for Member Services.

We thank you for the opportunity to serve as your dental insurance company.